

<b>Independent Study Title</b>	Web Services for Notification Between Motor Vehicle Repair Shops and The Viriyah Insurance Company	
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## ABSTRACT

The objectives of this independent study is to improve the existing services of notification claim process between motor vehicle repair shops and the Viriyah insurance company by developing the software solution automatically notify claim numbers, resulting to the reduction of operating costs and times.

Web services technology plays a key role in this solution to provide automatically generated or Ad-Hoc notifies claim number. The technology has a strong and well defined role in B2B solutions. It is expected to help reshape even entire industries. More and more companies are realizing the need and rationale to adopt open standards and foster interconnection of value chain participants.

In this solution, web services technology can help and enable the efficiency communication to achieve notification claim process by automating claims process and integrating the motor vehicle repair shop's their existing systems via web-based application. This allows authorized users to use message level security instead of transport level security, real-time access to centralized information and claim status. With one dynamic solution, claim process management enhances the productivity, process claims faster, reduces cycle times and costs, so that customer satisfaction is improved.

**Keywords :** Web services / Web services and insurance business